# Are you a landlord or tenant who wants to resolve your housing dispute?



Just Mediation Pittsburgh offers free, confidential, and voluntary mediation services to landlords and tenants in Pittsburgh and Allegheny County.

#### What is Mediation?

An opportunity to resolve housing disputes outside of court

A conversation with the other person, guided by a neutral **mediator** 

Good for both landlords and tenants

A chance for you to create the solution

Confidential

Free

Voluntary

**GET** STARTED:

412-228-0730

info@justmediationpgh.org

**MAKE A** REFERRAL:

💏 justmediationpgh.org



## **6 STEPS TO MEDIATION**



#### Ask for Help

Call Just Mediation Pittsburgh (JMP) at **412-228-0730** or submit a referral at **justmediationpgh.org** 



#### **We Learn About You**

JMP staff will be in touch with you to discuss the details of your unique situation.



### **We Invite Open Communication**

JMP will contact the other party to start a conversation and to confirm their interest.



## We Prepare & Schedule

A helpful JMP Mediator will call you to prepare and to set a date/ time for your meeting.



#### **We Mediate Solutions**

Mediation is the best opportunity for both parties to come to an agreement, together!

Actual Mediation meetings can take up to three hours.



### We All Move Forward

Mediation provides you with an opportunity to move forward! JMP will check in one month after mediation.





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